



LED Signaling Devices Warranty Policy

iControls takes pride in its craftsmanship, and in the reliability of its products. We build all of our products with numerous redundancies to ensure their durability and ability to withstand their designated working environment, and possible user abuse and/or error. We are pleased to offer a comprehensive warranty for our LED Signaling Devices including models TL96, TL24 and GL24 as set forth below.

Coverage

In the unlikely event of product failure, all iControls' LED Signaling Devices are fully warranted for a period of 3 years from their purchase date. This warranty is inclusive of, and limited to, all component and manufacturing defects only, and does not cover possible failure due to external forces including irregularities caused by impact, improper installation and/or connection, voltage surges and any and all other user and/or environmentally caused failures. This warranty is valid for replacement or repair of defective product only and does not include any labour incurred for the removal of defective part(s), re-installation of replacement/repaired product, shipping charges for the return of the product, or other possible costs related to the inoperability of the device.

Claims

Before making a warranty claim, please call iControls at 905-597-8989 and ask for troubleshooting assistance. DO NOT REMOVE THE PRODUCT, until so authorized in writing via email by an official iControls' representative.

If thereafter a warranty claim is deemed appropriate, and upon receipt of a signed iControls Warranty Form (which will include a description of the problem, photographs of the installation, and general information about the location onto where the unit was installed), iControls can immediately ship (via standard ground service FOB our dock) a replacement product along with procedural instructions for the claim and the alleged defective product's return to the Purchaser (point of sale) of the product. In so doing, iControls does not accept any liability due to defect. iControls also reserves the right to inspect, or have inspected by a qualified representative, any signaling device at the place of installation before initiating repair or replacement authorization and may choose at its discretion to make necessary repairs to any defective product on site.

Furthermore, should the product failure be deemed a result of user or environmental influence, and not manufacturing defect, it is agreed that any and all costs associated with its repair or replacement, including cost of the replacement product/components, its shipment, and shipment of the alleged defective unit and its return, will be the responsibility of the party initiating the warranty claim. Likewise, should the alleged defective product not be returned for diagnostic inspection once so authorized, all costs shall be borne by the initiating claimant that has signed the Warranty Form.



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