PULSE Warranty Information

Coverage

All PULSE operators are warranted for two years from the date of purchase, or for the number of cycles listed below, whichever occurs first.

PULSE 100 Series: 500,000 cycles
PULSE 200 Series: 500,000 cycles
PULSE 300 Series: 1,000,000 cycles
PULSE 400 Series: 1,000,000 cycles
PULSE 500 Series: 1,000,000 cycle
PULSE 600 Series: 1,000,000 cycle

This warranty is inclusive of, and limited to, all component and manufacturing defects only, and does not cover possible failure due to external forces including irregularities caused by impact, improper installation and/or connection, voltage surges and any and all other user and/or environmentally caused failures. This warranty is valid for replacement or repair of defective product only, and does not include any labour incurred for the removal or installation of defective part(s), re-installation of replacement/repaired product, shipping charges for the return of the product, or other possible costs related to the inoperability of the operator. Coverage does not extend to maintenance of motor brushes which should be replaced every 200,000 cycles.

Software reliability and performance is also covered under our warranty, but does not include software updates, upgrades and/or custom modifications unless so authorized in writing by iControls.

Claims

Before making a warranty claim, please call PULSE Tech Support at **1-833-785-7332** and ask for troubleshooting assistance. **Do Not Remove The Product**, until so authorized.

Note

Upon request, iControls can also provide field assistance (additional fees may apply) and/or advice With installation, troubleshooting, product enhancement or improvement of our product. Under the terms of this limited warranty, for any operator components that are found to be defective upon Inspection by authorized iControls personnel, iControls will replace the defective operator components.

Labour charges for installation or repairs shall be the responsibility of the customer and must be Performed by an authorized iControls dealer. This warranty applies only to doors that are professional installed by an authorized iControls dealer. In the case that the operator or part is discontinued or becomes obsolete, iControls reserves the right to replace the product with a suitable alternative.

iControls shall not be liable for any consequential or incidental damages. All other warranties, express or implied, including any warranty of merchantability, are hereby expressly excluded. Some jurisdictions do not allow the exclusion or limitation of consequential or incidental damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. To make a claim under these warranties, contact iControls.

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