iControls® Warranty Claim Form

Date **RMA #***

Product Returned By		Send Follow up Inspection Report To
	Name	
	Company	
	Address	
	E-mail	

iControls Part #	Serial #	PO #	Fault Description and/or Install Location Description

I have attached or previously sent photos of the above product(s) as installed: **YES** ☐ **NO** ☐

I would like to return the product for repair under warranty: **YES** ☐ **NO** ☐

I would like to receive immediate replacement of the product under warranty: **YES** ☐ **NO** ☐

Product Purchase Date:

Product Installation Date:

iControls will not accept return of the product(s) or take action on this warranty form without signature from an authorized Signing Authority. By signing below and remitting this form to iControls, you confirm you have said authority and agree to pay all fees associated with the advance replacement of the product including the product's cost, applicable taxes where required, and all freight costs related to the product's return and/or replacement should the product have a fault condition not covered under explicit warranty. You also acknowledge, as noted in our Terms and Conditions and Warranty, iControls is not held responsible for any labour charges for removal or re-installation of products claimed under warranty, nor associated losses due to the inoperability of the product claimed defective regardless of warranty status. Furthermore, issuance of an RMA does not constitute any acceptance or agreement of fault or responsibility regarding warranty, only that the product can be returned for evaluation to establish warranty status. Note that items returned for repair and not pre-emptively replaced will undergo warranty evaluation, and either repaired/returned under warranty or repaired/replaced at claimant's expense in the event of a non-warranty fault condition.

Name:

Title:

Signature:

Remit this form and supporting installation photos and/or documentation to support@icontrols.ca.

*RMA #, if not noted previously established and noted above, will be issued in return email.

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